

**Greater Manchester Transport Committee
Report for Approval**

Date: 11 October 2019

Subject: Forthcoming Changes to the Bus Network

Report of: Alison Chew, Interim Head of Bus Services, TfGM

PURPOSE OF REPORT

- i. To inform Members of the changes that have taken place to the bus network since the last Greater Manchester Transport Committee meeting, in addition to reporting on consequential action taken or proposed by Transport for Greater Manchester; and
- ii. To seek guidance from Members on proposed Transport for Greater Manchester action.

RECOMMENDATIONS:

Members are asked to

- i. note and comment as appropriate on the changes to the commercial network and the proposals not to replace the de-registered commercial services as set out in Annex A;
- ii. agree that no action is proposed in respect of changes or de-registered commercial services as set out in Annex A;
- iii. agree that the proposed action is taken in respect of changes or de-registered commercial services as set out in Annex B; and
- iv. approve the proposed changes to general subsidised services set out in Annex C.

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Risk Management – n/a

Legal Considerations – n/a

Financial Consequences – Revenue – see paragraph 2 and Part B report

Financial Consequences – Capital – n/a

Number of attachments included in the report: main report only

BACKGROUND PAPERS:

- o Forthcoming Changes to the Bus Network report to the Greater Manchester Transport Committee, 9 August 2019.

TRACKING/PROCESS		
Does this report relate to a major strategic decision, as set out in the GMCA Constitution		No
EXEMPTION FROM CALL IN		
Are there any aspects in this report which means it should be considered to be exempt from call in by the relevant Scrutiny Committee on the grounds of urgency?		N/A
GMTC	Overview & Scrutiny Committee	
N/A	N/A	

1. INTRODUCTION AND BACKGROUND

- 1.1 The Transport Committee considers all matters relating to the operation and service performance of the bus network in Greater Manchester, including commercially registered and subsidised services; Demand Responsive Services, bus stations and bus stops; passenger information services; contract monitoring; vehicle standards; and passenger safety for the subsidised bus network.
- 1.2 Acting under delegated authority, the Transport Committee is tasked to review closely and approve all proposed changes to the subsidised bus network and ensure that the cost of the subsidised general services is kept within the appropriate budget or any cash limits. This is achieved through:-
- rationalisation of existing services whilst maintaining key links on the network;
 - engaging with operators with the objective of them taking on “marginal commercial” services; and
 - continuing to redesign and restructure grouped services to ensure that maximum value is obtained from subsidy.
- 1.3 In general, withdrawals, reductions or amendments to services are currently only planned at the date of next renewal of the contract concerned and proposed changes will be reported to this Committee.
- 1.4 The governance process that leads up to the reporting to the Transport Committee involves the scrutiny of all tendered services at TfGM’s Tender Panel that consists of representatives from Legal, Procurement and Finance as well as TfGM’s Operational Service Planning and Network Performance departments.

2. 2019/20 BUDGET SUMMARY

- 2.1 The summary provides the current position on the 2019/20 Subsidised Bus Services budget for the 3 month period to 31 August 2019.

	Year to date - August 2019				Budget
	Actual £000	Budget £000	Variance £000	%	2019/20 £000
General Network Costs					
General Bus Services	7,488	7,431	(57)	(0.8%)	19,505
Local Link	1,016	966	(51)	(5.2%)	2,335
Shuttles	914	892	(21)	(2.4%)	2,129
Sub-Total General Network	9,418	9,289	(129)	(1.4%)	23,969
Schools Services Costs	4,953	5,174	221	4.3%	13,895
Total – Subsidised Services costs	14,371	14,463	93	0.6%	37,864
General Network Income					
General Bus Services	1,405	1,347	58	4.3%	3,230
Local Link	141	123	18	14.6%	294
Shuttles	393	441	(48)	(10.8%)	1,031
Sub-Total General Network	1,939	1,911	28	1.5%	4,555
Schools Services income	2,318	2,456	(138)	(5.6%)	5,709
Total – Subsidised Services income	4,257	4,367	(110)	(2.5%)	10,264
Net Cost - Subsidised Services	10,114	10,096	(18)	(0.2%)	27,600

3. CHANGES TO COMMERCIAL SERVICES (ANNEX A)

3.1 Annex A to this report lists changes to commercial services which, in the view of Transport for Greater Manchester, are not sufficiently significant to require the provision of subsidised service replacements. Brief details of the implications of the changes are provided.

4. CHANGES TO THE COMMERCIAL NETWORK (ANNEX B)

4.1 Annex B to this report lists changes to commercial services and provides brief details of the implications of these changes, which officers believe are of sufficient importance to require action by Transport for Greater Manchester. Details of the proposed actions are also provided.

5. CHANGES TO GENERAL SUBSIDISED SERVICES (ANNEX C)

5.1 Annex C to this report lists proposals for changes to general subsidised services on which the views of Members are requested. Information is given about the reasons for proposing these changes.

6. FINANCIAL IMPLICATIONS

6.1 Annex A, presents no financial implications.

6.2 Annex B, financial implications are noted in Part B of the agenda.

6.3 Annex C, financial implications are noted in Part B of the agenda.

7. RECOMMENDATIONS

7.1 Recommendations are set out at the front of this report.

Alison Chew

Interim Head of Bus Services

SIGNIFICANT CHANGES TO THE COMMERCIAL NETWORK

ANNEX A

The Committee is requested to note the following changes to commercial services:

Dist	Service No. and Route	Operator	Proposed Change	Effective From	Alternative Services	Integration impact (modes/ticketing)	Comments/TfGM officer recommendations
SD	13 Salford Quays – Eccles – Worsley	Diamond	Service, which was introduced in January 2019, is withdrawn.	27/10/2019	Service 33 (Go North West) provides a direct alternative along most of this route (Worsley to Eccles New Road). Service 34 (Stagecoach) provides the link between Worsley and Monton and the 68 (Diamond) between Worsley and Eccles.	System One tickets can be used to interchange with alternative bus services. Metrolink provides a link between Salford Quays and Eccles.	No TfGM action proposed at this stage.

Dist	Service No. and Route	Operator	Proposed Change	Effective From	Alternative Services	Integration impact (modes/ticketing)	Comments/TfGM officer recommendations
MR RE	17/18/19 Manchester – Middleton	Go North West	Introduction of a consistent 5 minute frequency between Manchester and Middleton, additional evening journeys, more direct buses between Langley and Manchester, additional school day only journeys in morning. Service 19 cancelled and replaced by Service 18 journeys.	27/10/2019	N/A	N/A	No TfGM action proposed at this stage.
MR SD	52 Failsworth – Moston – NMGH – Pendleton - Eccles	Go North West	Service enhanced to operate an evening and Sunday service, with some journeys extended to the Intu Trafford Centre – at present journeys terminate/start at Salford Shopping Centre and Eccles.	27/10/2019	N/A	N/A	No TfGM action proposed at this stage.
OM	80 Oldham –	First Manchester	Monday to Saturday day-time service operating every 30 minutes	28/10/19	N/A	N/A	No TfGM action proposed at this stage.

Dist	Service No. and Route	Operator	Proposed Change	Effective From	Alternative Services	Integration impact (modes/ticketing)	Comments/TfGM officer recommendations
	Greenacres – Holts		introduced, replacing the 81A on this section of route.				
OM	81A Manchester – Moston – Oldham – Greenacres – Holts	First Manchester	Monday to Saturday day-time every 30 minutes, service withdrawn.	28/10/19	Service 80 (see above)	N/A	No TfGM action proposed at this stage.
MR OM	82 Oldham Bus Station and Sholver,	First Manchester	Monday to Saturday day-time service 82 introduced between Oldham and Sholver, Pearly Bank, replacing this section of the 83 route but with reduced 15 minute frequency.	28/10/19	N/A	N/A	No TfGM action proposed at this stage.
MR OM	83 Manchester – Hollinwood – Oldham – Sholver	First Manchester	Monday to Saturday day-time service curtailed to operate between Manchester and Oldham Mumps (10 minute frequency maintained). Evenings and Sundays continue to run through to Sholver.	28/10/19	Service 82 (see above)	N/A	No TfGM action proposed at this stage.
MR OM	84 New Manchester – Grotton/Uppermill	First Manchester	New service 84 will be introduced, maintaining the existing 10 minute service between	27/10/19	N/A	N/A	No TfGM action proposed at this stage.

Dist	Service No. and Route	Operator	Proposed Change	Effective From	Alternative Services	Integration impact (modes/ticketing)	Comments/TfGM officer recommendations
			<p>Manchester and Grotton and 3 buses an hour between Oldham and Uppermill via Lees.</p> <p>Monday to Saturday evenings, service 84 will run half hourly (increasing the evening service to Uppermill, but at the expense of Greenfield).</p> <p>On Sundays, there will still be 4 buses an hour between Manchester and Grotton, of which 3 will continue to Uppermill (running as service 84), however the fourth (previously a 180 to Greenfield, will terminate at Grotton).</p> <p>Every 2 hours, one of the Uppermill journeys on the Sunday service 84 will continue to Huddersfield (as per current service 184).</p>				

Dist	Service No. and Route	Operator	Proposed Change	Effective From	Alternative Services	Integration impact (modes/ticketing)	Comments/TfGM officer recommendations
			On Sunday evenings, there will be a half hourly service 84 between Manchester and Grotton, continuing hourly to Uppermill.				
MR OM	180 Manchester – Oldham – Lees – Greenfield	First Manchester	Service currently operates every 30 minutes Monday to Saturday day-time and hourly evening and Sundays. The service will be curtailed to operate between	27/10/19	Evening and Sundays, passengers from Greenfield can use 350 to Oldham or Uppermill and connect to new service 84 (see	N/A	No TfGM action proposed at this stage.

Dist	Service No. and Route	Operator	Proposed Change	Effective From	Alternative Services	Integration impact (modes/ticketing)	Comments/TfGM officer recommendations
			Oldham Bus Station and Greenfield hourly on Monday to Saturday day-time.		above).		
MR OM	184 Manchester – Oldham – Lees – Uppermill – Huddersfield	First Manchester	Currently 4 buses an hour Monday to Saturday day-time between Manchester and Grotton, with 3 buses an hour continuing beyond Grotton to Uppermill and one of these extending to Huddersfield. Service 184 will be revised to operate between Oldham Bus Station and Huddersfield on an hourly basis Monday to Saturday day-time.	28/10/19	New service 84 will be introduced to replace the Manchester – Grotton/Uppermill section of route (see above)	N/A	No TfGM action proposed at this stage.
OM	425/426 Fitton Hill – Oldham – Glodwick – Holts	First Manchester	Monday to Saturday every 12 minutes day-time and every 30 minutes Sunday day-time will be split, with service 425 continuing to link Oldham with Glodwick and Holts. Frequency increased to every 10 minutes Monday	27/10/19	N/A	N/A	No TfGM action proposed at this stage.

Dist	Service No. and Route	Operator	Proposed Change	Effective From	Alternative Services	Integration impact (modes/ticketing)	Comments/TfGM officer recommendations
			<p>to Saturday day-time and continuing to operate every 30 minutes Sunday day-time.</p> <p>The Oldham – Fitton Hill section of the route will become service 426, operating every 20 minutes Monday to Saturday day-time and every 30 minutes Sunday day-time.</p>				
RE	457 Rochdale - Littleborough	Rosso	<p>Service 457 operates half hourly Monday to Saturday daytime.</p> <p>Revised route to serve Entwisle Road instead of Yorkshire Street, John Street.</p>	28/10/19	Service 588 (First West Yorkshire) operates along Yorkshire Street, John Street.	N/A	<p>In response to Councillor and passenger requests to serve medical centre on Entwisle Road.</p> <p>No TfGM action proposed at this stage.</p>

Dist	Service No. and Route	Operator	Proposed Change	Effective From	Alternative Services	Integration impact (modes/ticketing)	Comments/TfGM officer recommendations
BN SD MR	X8 New Bolton – Manchester Piccadilly	Diamond Bus	Two Monday-Friday AM journeys, Bolton to Manchester Piccadilly: 0700 arriving 0805 & 0720 arriving 0825	28/10/2019	N/A	N/A	No TfGM action proposed at this stage.
BY RE MR	X63 Heywood – Middleton - Manchester	Go North West	Morning journeys to start from Bury Interchange, all but one evening journey extended to Bury Interchange and all evening journeys to start from Manchester Unicorn on Church Street.	27/10/2019	N/A	N/A	No TfGM action proposed at this stage.

SIGNIFICANT CHANGES TO THE COMMERCIAL NETWORK

ANNEX B

The Committee is requested to agree that action is taken regarding the following changed or de-registered services:

Dist	Service No. and Route	Operator	Proposed Change	Effective From	Alternative Services	Integration impact (modes/ticketing)	Comments/TfGM officer recommendations
OM	81 Manchester – Moston – Oldham – Derker	First Manchester	Daily every 30 minutes (day-time), service curtailed to operate between Manchester and Oldham Bus Station. Some evening trips also withdrawn, although Stagecoach maintain an evening service.	27/10/19	410/411 operated by MCT	System One tickets can be used to interchange with MCT services.	TfGM are reviewing options to maintain a service in the Derker area. A further update to follow.

SIGNIFICANT CHANGES TO THE SUBSIDISED NETWORK

ANNEX C

The Committee is invited to consider officers' proposals on the following services:

Dist	Service, route and operator	TfGM officer comments and recommendations
MR SD	<p>10 Brookhouse-Eccles-Pendleton- Manchester</p> <p>Arriva</p>	<p>Monday to Saturday evening journeys to be extended from Peel Green to Brookhouse (replicating the daytime service) for an initial 6 month period, whilst demand is monitored.</p> <p>Members are asked to approve the recommendation to extend this service with effect from Monday 28th October, full costs are detailed in Part B.</p>
OM	<p>80 Oldham – Greenacres – Holts</p> <p>Stagecoach Manchester</p>	<p>Evening and Sunday tendered journeys between Oldham and Holts to be re-numbered 80 in line with day-time commercial service.</p> <p>Members are asked to approve the recommendation to re-number this service with effect from Sunday 27th October, there are no cost implications.</p>

Dist	Service, route and operator	TfGM officer comments and recommendations
TD	<p>88 Altrincham – Wilmslow</p> <p>D & G Bus</p>	<p>Directly funded TfGM journeys were introduced in April 2019 with redeployed resource, demand has been low on later journeys and it is proposed to remove these journeys to mitigate a tender price increase.</p> <p>The following journeys are proposed to be withdrawn:</p> <ul style="list-style-type: none"> • Altrincham to Wilmslow - 1900 (Sun), 2100/2300 (Daily) • Wilmslow to Altrincham - 1929/2129 (Daily). <p>45 passengers per week are travelling on these journeys with many being able to use service 288 or 283/284 instead.</p> <p>The last departure from Altrincham to Hale Barns will be at 2200 instead of the current 2300 (average 1.3 passengers per trip).</p> <p>Members are asked to approve the recommendation to withdraw these journeys with effect from Sunday 27th October, there are no cost implications.</p>
TD	<p>245 Trafford Centre - Urmston – Sale – Altrincham</p> <p>Diamond</p>	<p>Following a request from member of public, the last journey has been extended from Sale to Altrincham at no additional cost to TfGM.</p> <p>Members are asked to approve the recommendation to extend these journeys with effect from Sunday 27th October, there are no cost implications.</p>

Dist	Service, route and operator	TfGM officer comments and recommendations
MR	<p>288</p> <p>East Didsbury – Manchester Airport</p> <p>D & G Bus</p>	<p>Due to a fall in passenger numbers on this service, the service is proposed to be amended to mitigate a price increase which has been requested to offset this loss of patronage.</p> <p>The route is revised between Didsbury Village and Northenden to operate via Barlow Moor Road instead of via West Didsbury.</p> <p>126 passengers per week currently use the 288 from West Didsbury, all alternative stops are within 700 metres walk of existing stops.</p> <p>Members are asked to approve the recommendation to withdraw these journeys with effect from Sunday 27th October, there are no cost implications.</p>
TE OM	<p>396</p> <p>Ashton – Waterloo – Fitton Hill – Failsworth – Newton Heath</p> <p>Stotts Buses</p>	<p>Route extended from Union Road via Kings Road, Rowley Street and Smallshaw Lane to cover more of the area left unserved following First’s commercial withdrawals in September.</p> <p>Members are asked to approve the recommendation to extend these journeys with effect from Sunday 27th October, there are no cost implications.</p>
OM	<p>425/426</p> <p>Fitton Hill – Oldham – Glodwick – Holts</p> <p>Stagecoach Manchester</p>	<p>Tendered evening 425 trips are split and renumbered to mirror the commercial service changes (see Annex A).</p> <p>Members are asked to approve the recommendation to split and renumber these journeys with effect from Sunday 27th October, there are no cost implications.</p>

Dist	Service, route and operator	TfGM officer comments and recommendations
RE	<p>455</p> <p>Rochdale – Hollingworth Lake – Littleborough – Shore - Stansfield</p> <p>Rosso</p>	<p>Service 455 operates hourly Sunday daytime. This service was recently tendered and officers have accepted an alternative timetable to operate an extended route on the Sunday service 458 to replace this service.</p> <p>Members are asked to approve the recommendation to withdraw this service after operation on Sunday 20th October 2019.</p>
RE	<p>458</p> <p>Rochdale – Wardle – Hollingworth Lake – Littleborough – Shore - Stansfield</p> <p>Burnley & Pendle</p>	<p>Service 458 operates hourly Monday to Saturday daytime Rochdale to Littleborough. TfGM supports service 458 on a Sunday Rochdale to Wardle Chapel only. As a result of recent tenders officers have accepted an alternative timetable that extends Sunday hourly daytime service 458 to operate the Monday to Saturday route to Littleborough and then extend to serve Shore and Stansfield replacing service 455.</p> <p>Members are asked to approve the recommendation to replace service 455 with service 458 with effect from Sunday 27th October 2019.</p>
MR	<p>737</p> <p>Manchester Airport – Runway Visitor Park</p> <p>D & G Bus</p>	<p>This service was introduced in April 2019 with redeployed resource, as part of revisions to the 288 service, journeys provided by D&G on this service will be withdrawn.</p> <p>Alternative journeys will be provided by Radio Cars on Saturdays (see below).</p> <p>Journeys on weekdays will be withdrawn, existing use is 14 per week (Schooldays) and 32 per week (School Holidays).</p> <p>Members are asked to approve the recommendation to withdraw this service with effect from Monday 28th October 2019.</p>

Dist	Service, route and operator	TfGM officer comments and recommendations
MR	<p>Airport Local Link Shuttle</p> <p>Nexus</p>	<p>In response to the withdrawal of service 737 between Manchester Airport and Runway Visitor Park at the end of October, a shuttle service will be introduced using available capacity on the Wythenshawe Local Link vehicles.</p> <p>Six journeys between Manchester Airport Bus Station to Runway Viewing Park will operate on Saturdays and five will run during school holidays.</p> <p>Members are asked to approve the recommendation to introduce this service with effect from Monday 28th October 2019, there are no cost implications.</p>
BN	<p>Logistics North Local Link</p> <p>Telecars</p>	<p>The Logistics North Local Link service covers journeys from Farnworth, Atherton, Brightmet and Bolton Interchange to the Logistics North Industrial Estate. The service is wholly funded by Bolton Council and section 106 funding. In response to existing and anticipated demand the hours of the service are being extended to cover 9am to 11am, which is currently unserved. The area of Tonge Moor and Tonge Fold have also been added to the service area.</p> <p>Members are asked to approve the recommendation to extend the hours on this service and include the additional areas with effect from Sunday 26th January 2020. Costs are detailed in Part B.</p>